

**DORMANS** EST. 1905  
M A G H E R A F E L T



# **ENTRY POLICY & HOUSE RULES**

## **Entry Age**

- Saturday 21+
- All other nights 18+

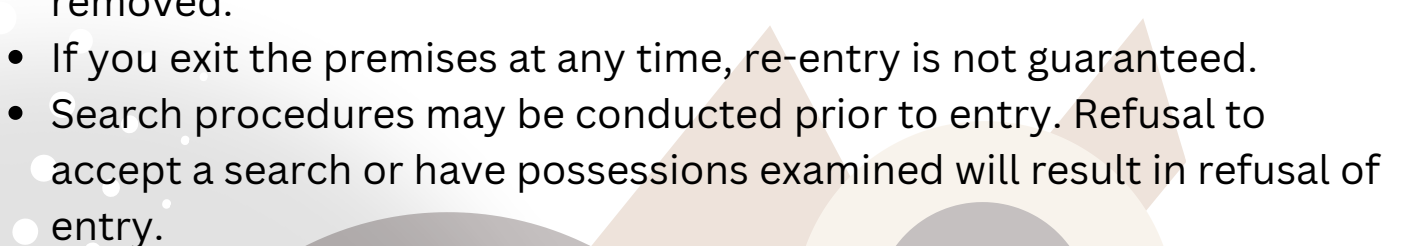
## **Identification**

- We require every customer to carry ID. If asked to produce ID and you have No official ID there will be No Entry.
- Valid forms of ID include Driver license, passport, PASS Card, CitizenCard.
- Photographs of IDs stored on phones or other electronic media are not acceptable

## **Dress Code**

- Dress to Impress (8pm+)
- Team/club wear, or other dress that could cause offence to others is prohibited and entry will be refused
- Hoodies are not permitted in the premises and must be placed in the Cloakroom

## **Entry**

- Strictly at discretion of Security / Management.
  - Anyone displaying signs of intoxication, rowdiness, disturbance, or aggression will be declined entry.
  - Anti-social, insulting or offensive behaviour will not be tolerated and will also lead to refusal of entry.
  - We may refuse entry / re-entry to anyone who has previously been removed.
  - If you exit the premises at any time, re-entry is not guaranteed.
  - Search procedures may be conducted prior to entry. Refusal to accept a search or have possessions examined will result in refusal of entry.
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## Party Size

- 24 hour+ advanced booking necessary for :
- Parties greater than eight.
- Amalgamation of tables (super party).
- Tables occupied over two hours (before 8pm).
- Booking confirmations must be presented at entry and/or if requested.
- Management reserves the right to cancel bookings if necessary in the interests of health, safety and/or security, including without notice.
- Bookings will only be held for a maximum of 20 minutes from your booking time (Please aim to arrive early to avoid disappointment, as after this time we reserve the right to give your table to another party) and if we are unable to cater for you to refuse entry to all of your party.
- On Saturdays the latest table bookings time is 7.30pm
- Bookings are subject to availability and we reserve the right to have occasions/events whereby bookings are not permissible.

## Cloakroom

- Used for the temporary storage of Coats and Jackets only.
- Must not be used for bags/ large items, high heels etc.
- Only one item per hanger permissible.
- Valuables must not be stored in the coat/jacket. Liability for anything claimed to have been removed from submitted coats/jackets will be declined.
- Property cannot be returned until a ticket is produced or evidence provided that the coat belongs to the individual.
- Uncollected coats will remain for 30 days from time of entry and then disposed to charity.



## Conduct on premises

- Customers are expected to act in a way that safeguards their own safety and that of others. Proper decorum, personal behaviour, conduct and compliance with safety and equality laws is required from all customers at all times in order to provide an equal opportunity to all customers to enjoy the experience.
- Customers must comply with all directions of our staff.
- We may refuse admission or remove from the premises any person:
  - who does not comply with these Regulations
  - who behaves in an unacceptable way which is likely to cause damage, nuisance, or injury to themselves, any other visitor, or member of our staff, or to the premises itself
  - whose behaviour is likely to annoy or offend other visitors or intimidate bar or restaurant operator staff
  - who refuses to submit to security screening or is found to be in possession of materials which we believe to be too large, dangerous or unsuitable
  - whose ID is found to be non-official, reproduced, altered or duplicated
  - who appears to be under the influence of drugs or alcohol
  - who is found in a restricted area (such as kitchen areas, behind bars and other back of house areas) without permission
  - who engages in commercial activities, soliciting, and/or vending
  - who brings onto the premises food or drink not purchased there
  - who acts out of character as to the surrounding around them (shouting, offensive, rude)
  - who blocks Fire Exits / pathways to and from the bar and/or toilets. Parties must not congregate and prevent the movement of traffic



- Anyone displaying signs of intoxication, rowdiness, disturbance, or aggression, on the premises **will** be asked to leave and failing to do so removed from premises.
- Anti-social, insulting or offensive behaviour will not be tolerated and **will** lead to being asked to leave or removal from premises.
- Customers must keep personal belongings with them at all times. Unattended bags or belongings found anywhere on the premises will be subject to search and removal or destruction by us.
- No card / board games to be played on premises at any time.



## Groups on premises

- Whilst on premises, if a group size becomes a safety concern for any reason (for example near fire exits; blocking fire exit routes; blocking toilet routes; intoxication; rowdiness; disturbance, aggression or inconvenience to staff or other customers), management reserves the right to:
  - Remove individual member of the group or the group in its entirety should they fail to cooperate.
  - Stop alcohol being served to the group.
  - Even if only individual members of an identifiable group are causing problems and do not comply with reasonable requests, all members of a group may be refused entry or removed from premises.

## Last Orders

- Last orders can be called by management or supervisor on duty at any time.
- Last orders are capped at one drink person and must be consumed within 20 minutes of placing the order, followed by promptly leaving the premises.

## Health and Safety

- Customers are primarily responsible for their own safety and for the safety of any accompanying visitors under the age of 18 (up to 9pm), and must adhere to the health and safety procedures and guidelines at all times.
- Customers must comply with relevant health and safety legislation any health and safety policies or procedures which are drawn to their attention.
- Smoking is strictly prohibited in premises, this includes electronic cigarette, save for outdoor smoking areas clearly labelled as such



## **Limitation of liability**

- We will not be responsible for any injury, illness, death, loss (for example loss of enjoyment), damage, expense, cost or other sum or claim of any description whatsoever (including, without limitation, for any closure to the premises, or evacuation from the premises in the event of an incident or accident) which results from any of the following:
  - The breach of these rules and/or the act(s) and/or omission(s) of the person(s) affected or any member(s) of their party, or
  - the act(s) and/or omission(s) of a third party not connected with us and which were unforeseeable or unavoidable, or
  - events outside our reasonable control (i.e. any event which could not, even with all due care, foresee or avoid. Such events may include war or threat of war, riot, civil strife, terrorist activity or actual threatened terrorist activity, industrial dispute, natural or nuclear disaster, adverse weather conditions, fire and all similar events outside our control)
  - We accept no responsibility for incidental costs associated with visits to the premises, which may include, but are not limited to, travel expenses, parking, or accommodation costs, ticket entry costs, lost clothing/property even if reservations are cancelled or revoked.